



Technical Solutions Engineer (m/w)  
Location: Munich, Germany

## Technical Solutions Engineer (m/w)

### Our client

Tasks

Qualifications

Benefits

Contact us

### Our client

Our client is the only 100% software-based data services platform that powers high-performance application environments at global scale with game-changing data orchestration and automation. Partnering with leaders in server technology, our client enables the software-defined data center of the future, all at a 70% lower total cost of ownership and operation.

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### Your main tasks:

- Customer pre-sales support during customer technology trials, helping customers setup, test and benchmark a solution.
- Post-sales, pre-production solution design, helping customers develop best practices and operation procedures.
- Post-sales, production deployment, helping customers troubleshoot and resolve product and ecosystem issues.
- Pre-release feature functionality and ecosystem integration testing.
- Testing product workarounds prior to applying a remedy on customer site.
- Customer advocacy; helping our engineering team to meet customer requirements on quality and functionality completeness.
- Work with technology partners to resolve ecosystem customer issues.
- Infrequent travel to customer sites and datacenters.

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### Qualifications:

#### Required credentials:

- B.S. or higher degree in Computer Science or Engineering.
- 3+ years of industry experience in testing, system engineering or technical support.

#### Required skills:

- Hands-on experience in all three technical areas: Storage, Networking and Linux.
- Experience working in a lab, setting up servers, switches/routers and storage devices.
- Good communication skills to interact with customers in person and via teleconference.

#### Desired skills:

- Basic scripting skills with Linux shell or python.
- Server virtualization (Linux, VmWare).
- Automation and orchestration with OpenStack and Kubernetes.

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### Benefits:

- Excellent Health Benefits
- Open Paid Timeoff
- Free Lunch, Snacks & Drinks
- Free Fitness Membership
- Social Activities

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Contact us:

To apply for this opportunity, please send your resume to

Claus Schneider

Managing Partner

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## Impressum

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Geschäftsführung  
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